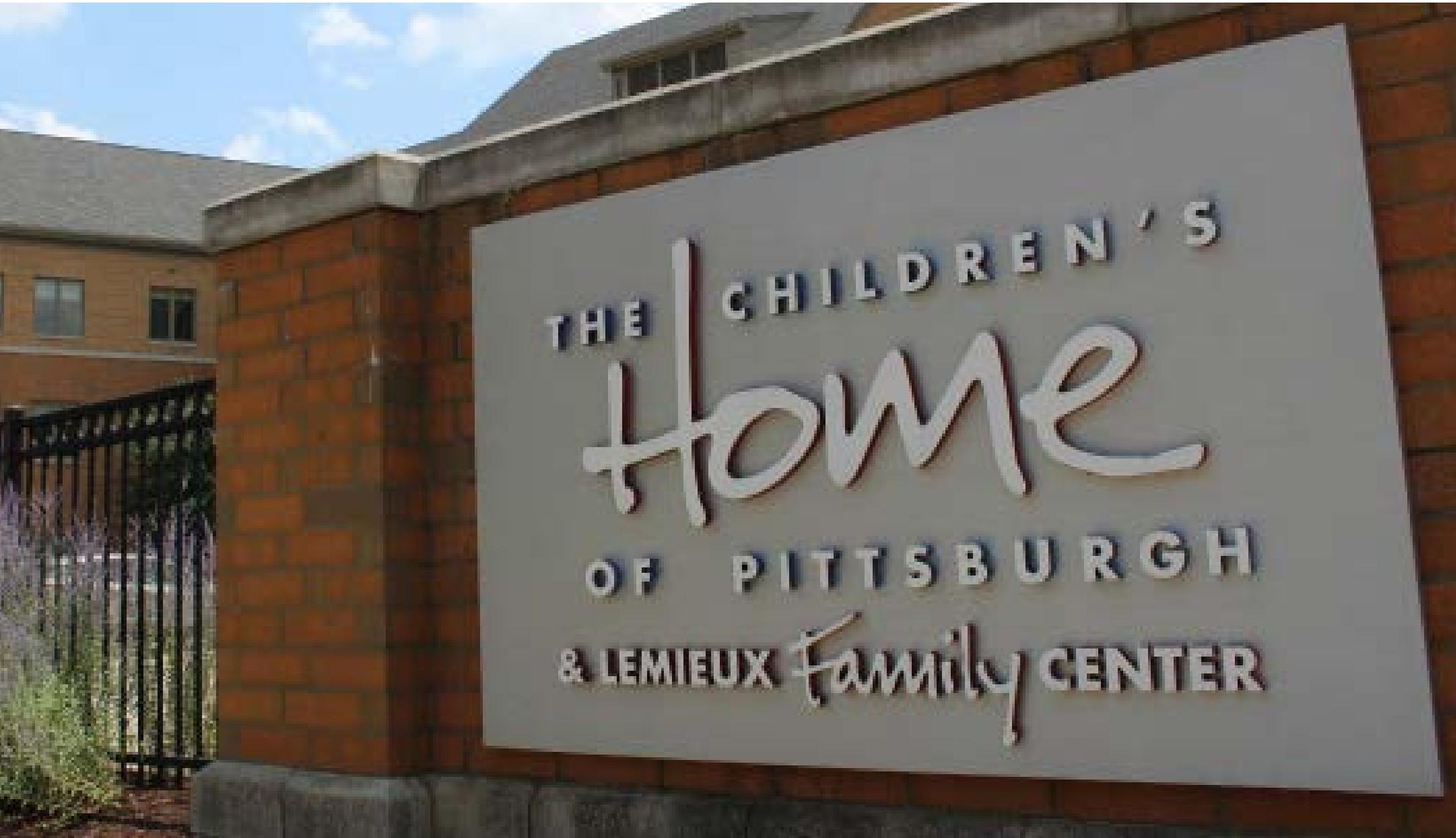




THE CHILDREN'S
Home
& LEMIEUX Family CENTER

ANNUAL
REPORT **2017**

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THE CHILDREN'S HOME

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MISSION STATEMENT

The mission of The Children's Home of Pittsburgh & Lemieux Family Center is to promote the health and well-being of infants and children through services which establish and strengthen the family.

We Believe that by helping a family today, we can secure a child's tomorrow.



LETTER

FROM THE CEO AND BOARD PRESIDENT

Dear Friends,

In the pages ahead, you'll meet children and families on a journey to a healthy future. And while each experience different obstacles along their path, they share a caring guide and partner in The Children's Home of Pittsburgh & Lemieux Family Center. As we approach our 125th anniversary in 2018, we're excited to share who we are today, to provide a glimpse of where we'll be tomorrow.

The Pediatric Specialty Hospital admitted more children in fiscal year 2017 than at any other time in our history, which was achieved thanks to our expansion project that opened two new beautiful units. Within a decade, the hospital has more than doubled in size, ensuring access to care for more medically fragile children in need of services.

Child's Way®, our day care for medically fragile children, has served over 400 children since opening in 1998. In addition to high-quality child care, this program includes wrap-around services to ensure families are well supported.

And finally, Adoption served over 450 people last year, including the placement of 12 infants with adoptive families. As a Statewide Adoption & Permanency Network affiliate, the reach and scope of this program has never been greater, serving many children within the foster care system.

While we celebrate the numbers and the landmarks, nothing tells the story of who we are better than those we serve. These children and families continue to challenge what's possible with their bravery, hope, and perseverance. As a supporter, you are a hero to us and them. Thank you for making this year at The Children's Home possible.

Sincerely,

Pamela R. Schanwald, CEO

Dr. Fred Sherman, Board President FY17



We look forward to celebrating our 125th anniversary with you in the year ahead!

LEADERSHIP



The Board of Directors provide strategic leadership to steer The Children's Home toward a sustainable, mission-driven future. The below individuals represent the Board for fiscal year 2017:

BOARD OF DIRECTORS

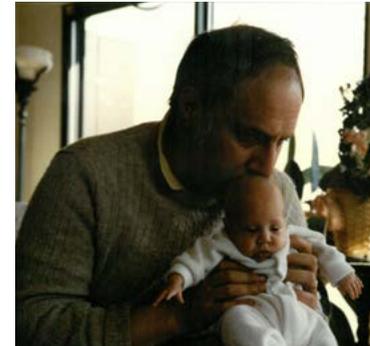
David Betts
Eric Boughner
David H. Cook
Ranny Ferguson
David Friedland, M.D.
Amanda R. Gerstnecker
Emily Landerman Goldberg
Theresa L. Heck
Allison Howard
Julie I. Kline
Alissa A. Meade
Benjamin G. Miller, M.D.
Sandra Hawkins Miller
Corey O'Connor
Jason Ott
Steven P. Smith
Luke E. Sossi
Gwynn W. Wardwell
Geil Wesley Williams
Courtney Gordon Wissinger
Barbara E. Zawadzki, M.D.

BOARD OFFICERS

Fred Sherman, M.D. President
Marvin S. Yu, PhD. Vice President
Amy Bass, Secretary
Mark A. Ganung, Treasurer
Pamela R. Schanwald, CEO

HONORARY BOARD

Elizabeth Hobbs
Elin C. Roddey
Henry Smith



Board member Barbara Zawadzki's journey with The Children's Home started over 25 years ago. In 1988, her daughter **Sarah was born at 23 weeks**, weighing only 1.5 lbs. New parents **Barbara and her husband Jerome Itzkoff** would essentially live in a hospital for 4 months before coming to **The Children's Home.**

"You question your ability to take care of a medically fragile child at first... coming to The Children's Home made us feel we could; it gave us the confidence," Barbara explained. For months, she would spend every day by her daughter's side in the hospital. Her husband Jerome would work full shifts as a cardiologist, leaving one hospital as a physician to return to another as a father.

With multiple complications, Sarah would drop to only 1 lb. before she began to gain weight. Her contentious start into the world would inspire her name, taken from the Doris Day song "Que sera, Que sera" (whatever will be, will be).

"Coming to The Children's Home was one of the first decisions we had to make about Sarah as a family. The difference there, however, was night and day. They taught us how to take care of her, like how to safely give her a bath, in a comfortable environment." Barbara said.

Only five years before, Transitional Infant Care was created out of an innovative idea to provide a sub-acute, homelike setting for infants, where parents could actively learn to care for their medically fragile child. Without the noise and alarms, it was a place where Barbara's whole family could heal together.

Twenty-eight years later, Barbara is ready to celebrate a quarter of a century of service to The Children's Home. Bringing her unique perspective as both a physician and mother to a medically fragile child, she has been an advocate and guide for the organization, overseeing the growth of The Children's Home to what it is today. Her daughter, Sarah Itzkoff, is now 28. While complications from her prematurity means she is legally blind, that has not stopped her from attaining a degree in literature and a masters in social work from Columbia University. Sarah has begun law school at the University of Pittsburgh, and she is interested in helping those with special needs.



PROGRAMS

900 children and families
served in fiscal year 2017

CHILD'S WAY® • ADOPTION • PEDIATRIC SPECIALTY HOSPITAL



CHILD'S WAY®

Child's Way® is a day care for medically fragile children, offering an alternative or supplement to in-home nursing for ages birth to 21. Combining early childhood development and nursing care, the program's services ensure each unique child has an opportunity to learn, engage with peers, and excel developmentally. Child's Way also supports families by coordinating needed services for their child — such as adaptive equipment fittings and therapies — which are all offered onsite.



MADDIE'S STORY

Maddie has attended Child's Way for nine years. Born with a partial duplication of a chromosome, she needs medical monitoring and therapy, all of which she's received at Child's Way.

"Child's Way has been more a part of the family than anything else. They've been with Maddie since she was eight weeks old. I can remember times when I would get a phone call from staff. They'd tell us, "it's not an emergency, but I just wanted to let you know Maddie said a new word for the first time," or "she took three steps with her walker for the first time." Child's Way is like having a family for Mike and I — both the staff and other parents. Thank God we have The Children's Home. We don't know where we'd be."

LUKE'S GARDEN

Sometimes, learning is best done outdoors. In Luke's Garden, children have the opportunity to plant and harvest their own crops and learn about healthy foods.

The Children's Home is a place where a kid can be a kid — no matter their barriers.



Child's Way was the first Pediatric Extended Care Center (PECC) in Pennsylvania. The program is recognized today for its innovative services for medically fragile children and wrap-around supports for families.



59 children and youth benefited from education and nursing services

100% of families received quality child care, helping them maintain employment or return to school



3 IN 4 families received financial assistance to ensure access to services, funded by community support

400+ children served since opening in 1998



ADOPTION

The Adoption Program is dedicated to providing a lifetime of support services to anyone whose life is touched by adoption. Infant Adoption provides a full range of adoption services to birthparents, adoptive families, and adoptees. As a Statewide Adoption and Permanency Network affiliate (SWAN), children within the foster care system are helped to prepare for and find permanent families. SWAN also helps adoptive parents adopt from foster care.



CALVIN'S STORY

In 2009, Calvin was adopted as an infant through The Children's Home, placed with the Kirstein family and given a bright future. Today, he's like any other kid — playing hockey and spending time with friends.

"It's hard to believe it's been eight years, but not a day goes by we aren't thankful for Calvin and the opportunity we were given to have him in our lives. From the moment we met Calvin as a newborn baby we were in love. The Children's Home was the guiding light that helped bring him into our family, supporting us each step of the way. And even today, we know they are always here for us. For this reason, The Children's Home holds a special place in our hearts."

- Laura, Calvin's Mom



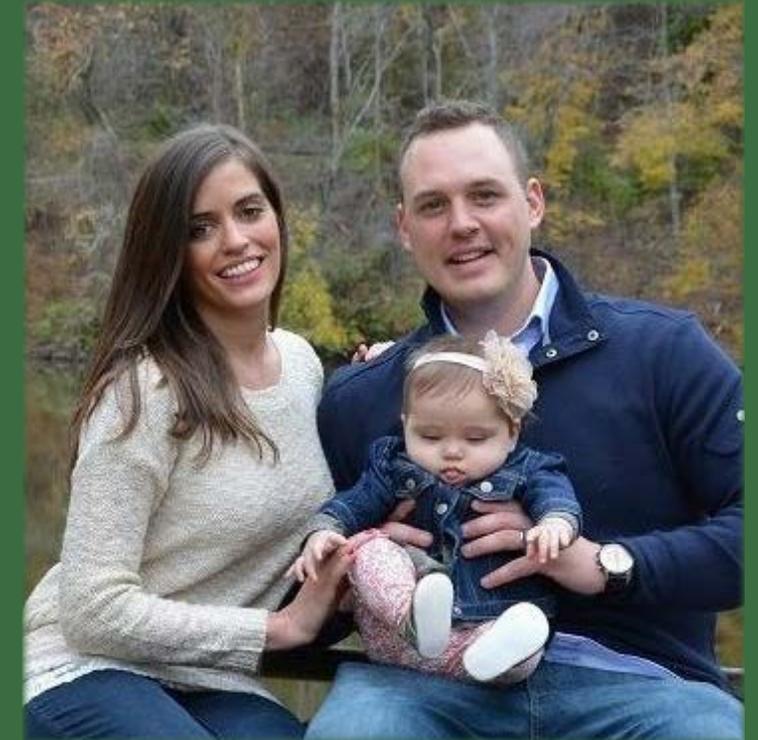
Adoption has placed over **7,000 infants in loving homes**. As The Children’s Home’s original program, it has been in continuous operation since 1893, founded to care and place orphaned children throughout Pennsylvania.

94 birthparents were provided counseling and support

48 families participated in post-adoption support group activities

12 infants placed in loving, permanent families

86 children received services to prepare them for and ultimately achieve permanency



Kendall was successfully placed with the Parrish family after working with the Infant Adoption Program:

“From the moment we laid eyes on Kendall, we were in love and she immediately became a part of our family. Kendall is two years

old and full of energy and life. She has completed this family of three, and our love for her is immeasurable. Each day is better than the last, and we can’t imagine life without this little bundle of joy thanks to The Children’s Home.”
– Kendall’s Parents



PEDIATRIC SPECIALTY HOSPITAL

The Pediatric Specialty Hospital works to create a safe transition from the referring hospital to home for ages birth to 21. Families work collaboratively with a multi-disciplinary team to care for their child, preparing them for their role as caregivers when they return home with hands-on training and education. In addition, the onsite Lemieux Family Center and spacious private patient rooms keep families together, reducing stress and improving health outcomes for children.



JONATHAN'S STORY

"Jonathan is all boy – he is game for anything. He loves monster trucks. He wants to go fishing. He's just full of life and has this sparkle about him. But with all the surgeries from his brain tumor, it's been a scary and difficult time. Before The Children's Home, we were trying to heal physically, but he was crumbling mentally. And then, within in two days of being here, he's a totally different child."

The Children's Home recognizes that you're not home and nothing can replace that, but they've made us as comfortable as possible and that's made all the difference."

-Tina, Jonathan's Grandmother

A NOTE OF THANKS TO OUR DONORS AND SUPPORTERS:

Five years ago, the **Pediatric Specialty Hospital** was bursting at the seams—with so many children in need of care, we had to grow. In response, our community came to together to fund a \$6 million capital campaign to expand the hospital, with large private rooms so families can stay with their child. The hospital is now at 30 beds.



14 NEW ROOMS

with an additional 11,000 square feet mean **MORE CHILDREN** and families were admitted in FY17 than at any other time in our history

In the **Pediatric Specialty Hospital**, no family receives a medical bill. Gaps in insurance are covered by The Children’s Home — thanks to community support.



1:3 nurse-to-patient ratio means better care and capacity to train families in caregiving

99% of families surveyed “strongly agreed” they felt prepared to return home with their child



420+ admissions in FY17 was the most in the hospital’s history

>2 WEEKS was the average length of stay for patients. Each and every family had the option to live onsite with their child in comfortable family living areas — free of charge — thanks to community support

“I love that I can stay here bedside with them. We’re so thankful; they’re doing so well here.”
— Amanda and Gina with Alivia and Aubrey





VOLUNTEERS

Volunteers give their time, talent, and energy to The Children's Home. With their support and passion, they make The Children's Home a better place for children and families.





BNY Mellon participated in "Volunteer Days," working on projects ranging from gardening outside in the summer, to decorating for the holidays in the winter.

1,500 volunteer hours worked

233 volunteers in fiscal year 2017



For over seven years, Michelle, Anne and many others from the Pediatric Palliative Care Coalition have volunteered for The Children's Home, doing everything from inventory of donated items, to making special dinners for families on holidays.



Marion has been a baby holder volunteer for over five years in the Pediatric Specialty Hospital. For newborns that have had a rough start, cuddling and comforting helps infants heal, and gives parents a nice break.



EVENTS

Events are a time to celebrate and raise critical funds for The Children's Home's mission to serve children and families.

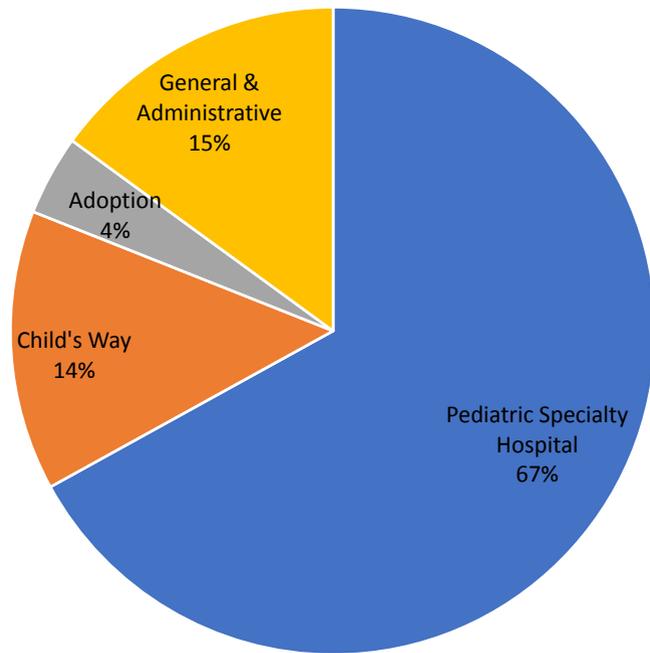
The 6th annual **Noe's Night of Light** raised over \$40,000 for The Children's Home in 2016. **Sherry and Jason Ott** lead the fundraiser every year in memory of their daughter, Noe, who was cared for at The Children's Home.

The 16th annual **Shake Your Booties** was attended by over 400 supporters at **STAGE AE**. More than \$200,000 was raised from Shake Your Booties to help children and families at The Children's Home.

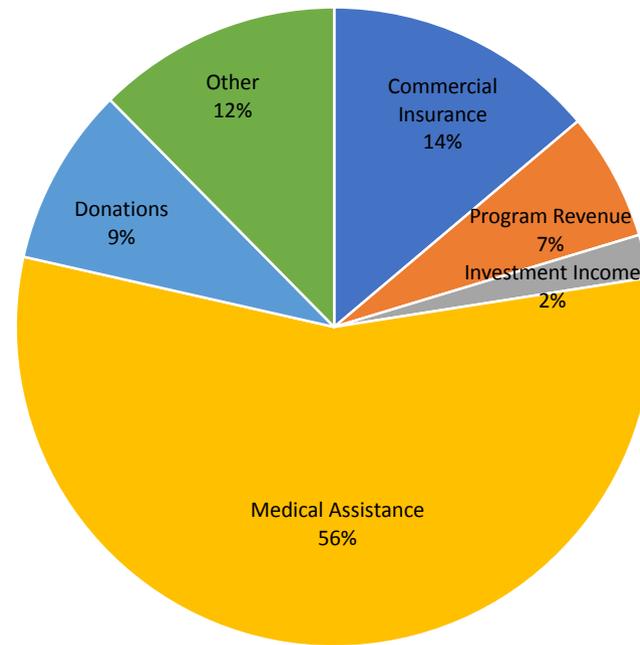
FINANCIAL HIGHLIGHTS

Fiscal year 2017 financial data is from July 1, 2016 — June 30, 2017. Information was compiled using the financial statements for fiscal year 2017 (prepared by Arnett Carbis Toothman, LLP).

Use of Funds



Sources of Revenue



\$14,423,919

TOTAL ANNUAL EXPENDITURES

COMMUNITY BENEFIT

Community Benefit is an essential way in which The Children’s Home fulfills its mission to children and families. We focus on creating access to services and improving outcomes by:

- **Filling the gap in under-reimbursement or insurance denials** to ensure *no family gets a medical bill for services*
- **Scholarships** which cover child-care fees in Child’s Way for families
- **Education** in the form of hosting clinical students, Grand Rounds, and community education seminars
- **Adoption services** such as free birthparent counseling, referrals, and education sessions

>\$1.2 million
in Community Benefit created access to services for families, and supported community education.

While not included in IRS calculated Community Benefit, The Children’s Home also provided free room and board for families of patients at no extra charge. This amount is estimated at approximately \$185,000 in FY2017.

“I owe a debt of gratitude to The Children’s Home... not only for the care and support you gave Emily during a very difficult time, but also the support that you gave my family.”





Text to Give:
Text CHOME PGH to 243725



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